

# Lifetime Technology Valuation (LTV)

## - before testing/implementation

The form focuses on helping the user of the LTV to make a series of reflections **before choosing a technology** . This is done to ensure the right choice of technology and form of implementation.

Choose the questions yourself that make sense to ask in the context your technology is in. The questions can be used both as an **interview guide**, as focal points when making **observations** or as topics in a **debate/dialogue** .

The sub-questions can be directed at citizens, staff and managers.

### 1. Application

- How do you want to use the technology?

**What** should the technology be able to/remedy?

**Who** will use the technology?

**Where** will the technology be used?

**When and how often** do you want to use the technology?

**How** would you like to use the technology?

**Why** do you/you want the technology? Eg desire, need or other.

How should the technology be **incorporated** into everyday routines?

Who will be **responsible** for the technology? For example, maintenance and training.

### 2. Availability

- What is needed for the technology to be optimally accessible?

Where is the **right** place to place it?  
For example, in relation to who will use it and when.

How should it be **operated** be? Eg buttons, color codes.

How much **time** must the technology require in relation to use?

Should it be **flexible** when you can use it?

Should it be a proven technology or must it be something new? ( **stability** )

Who needs training? How much **training** does the technology require? ( **habituation** )

Should there be a monthly/semi-annual/annual **refresher** ?

### 3. Influence

- How will the technology affect the users?

How do you think technology will affect you/you? (before, during, after use)	
What do you think you will <b>think</b> about using it?	
What will make you apply the? ( <b>motivation</b> )	
How long do you think it will be before you are <b>done</b> with it?	
What <b>challenges</b> do you think there will be in using the technology?	

### 4. Value

- What value and importance in the citizen's everyday life is the technology expected to bring?

What do you want to <b>get out of</b> using the technology?	
What significance should it have for your/your <b>everyday life</b> ? (social, practical, physical, personal)	
What are your <b>expectations</b> for the technology?	
Who should have an influence on <b>the choice</b> of technology? Who will make the final choice?	

### 5. Collection and recommendations

- What recommendations can the citizen/staff make based on the reflections above?

What <b>need</b> should the technology cover?	
Which <b>criteria</b> must the technology fulfill, based on the above reflections?	
What <b>form</b> should the testing/implementation take, based on the reflections in the LTV?	
What <b>advice</b> can you give in relation to the choice of technology?	
What could you <b>wish</b> for?	