Digital competencies

Digital competency	Definition	Question	Example
User competencies	User competencies relates to being able to use the digital devices and tools that are relevant to your work	You can easily use digital devices and tools that are relevant to your work.	
Communication and dissemination	Communication and Dissemination is an area where respondents assess their own competencies in communicating through digital technology, but also if they are adept in conducting peer-to-peer (colleagues and citizen (patient) training.	You ensure a personal and confidence-building dialogue with your recipient despite the limitations of digital technology, e.g. virtual meetings and telephone calls.	E.g. you make an effort to match the tone and language of your recipient to create trust and promote understanding.
Data – Information and security		You ensure compliance with the personal and citizen (patient) data regulation and are aware that consent can be withdrawn.	
Data usage		You take a critical stance on whether data can contribute to a decision.	E.g. you are considering i.e. the quality of your data, and you have an understanding of what types of data are relevant to include in e.g. a clinical decision
Technological understanding		You know how digitization leads to changed work processes and a different contact with citizen (patient)s and other health professionals.	E.g. you are aware of the impact of video and e-mail consultations and virtual meetings between healthcare professionals
Problem solving	Problem solving relates to your level of ability to solve problems of various levels of complexity with a digital device or service.	I am comfortable solving complex problems I have with a device or digital service.	E.g. you are able to trouble shoot problems with a Virtual Private Network-Client or problems with synchronization across platforms.

Implementation	Implementation relates to being a person, who is in the forefront when it comes implementing new technology, does not need much training, and can help others with a quick transition to the new digital technology.	You actively contribute to the implementation of new digital technology in your workplace.	E.g. you provide start-up assistance to your colleagues, or act as an ambassador for the technology
Development	Development indicates that the respondents, in their own eyes, do not consider themselves competent when it comes to staying up to date with the latest developments in digital solutions in healthcare.	You stay informed about technology under development that may have an impact on your subject area in the future	E.g. you know about the use of artificial intelligence for data analysis, the use of sensors for data collection and software robots that solve administrative tasks
Awareness	Awareness indicates whether or not the respondent is able to reflect on their own digital competencies, their strengths and in which areas that they need training.	You are aware of your needs for training and updating knowledge in the field of digital competencies linked to your professional practice and believe that it is necessary for the benefit of citizens (patients) and health in general	